



As always, we're looking forward to your joining us at the Atlantis—whether it's for the first or 100th time (or any time in between.) And, as always, we will give 110% in trying to make the Atlantis a restful, fun, and safe place for you to stay.

But COVID-19 (novel coronavirus) presents us with a unique challenge by highlighting the fact that we know little or nothing about our guests' recent travels or their current state of health. Given this uncertainty, how can we help ensure the health and safety of ALL of our guests?

We will continue to do our part by keeping our hygiene standards high—and being even more meticulous when it comes to cleaning and sanitizing high-traffic and public areas. This means the cleaning process may take a bit longer, so we ask for your patience and cooperation with our Housekeeping Team.

We are also enforcing a strict “stay home if you're sick” policy with all of our employees (and screening where deemed necessary), so you can rest assured that any employee you come in contact with will be in good health.

**But our extra diligence won't be effective without help from you...**

## Here's how you can help:

- 1) Please be transparent about where you have traveled recently:** Within the past month, if you have visited a destination deemed of concern by the CDC <https://www.cdc.gov/coronavirus/2019-ncov/travelers/after-travel-precautions.html> please follow their recommendations to stay at home at least 15 days upon your return. This currently includes countries that have a Level 3 Travel Health Notice (widespread, ongoing transmission):
  - ✳China
  - ✳Iran
  - ✳South Korea
  - ✳Europe (Schengen Area): Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, Switzerland, Monaco, San Marino, Vatican City
  - ✳United Kingdom and Ireland: England, Scotland, Wales, Northern Ireland, Republic of Ireland.
- 2) Please practice social distancing, BECAUSE IT WORKS!** It's a strange thing for us to say to friendly guests on vacation, but for now: use elbow bumps, air high-fives, and anything else you can come up with to keep you and yours happy and healthy. We did our part by renourishing the beach—it's HUGE so you can spread out.
- 3) Please practice (over and over...and over again) good hygiene:** Coughing or sneezing into your elbow (or a tissue that you then flush or trash), and always washing and sanitizing your hands whenever you can.
- 4) Please let us know if you are not feeling well:** If you are here vacationing with us and feel unwell (fever of 100.4°F/38°C or higher, cough, or have trouble breathing), please CALL US as soon as you can, and we will help you obtain medical assistance.

**Thank you for joining us here at the Atlantis, and for helping everyone stay healthy while you're here. We hope you enjoy your visit!**

